



Bill Payment through DBBL Mobile Banking

Location of Assignment	Dhaka, Bangladesh
Client	Dutch-Bangla Bank PLC
Reference Contact	Md. Abul Kashem Khan Executive Vice President & Head of Financial Inclusion Division Dutch-Bangla Bank PLC
Period of Activity	October 2015 to October 2017
Status	Completed
Nature of Work	<p>Integrated Software and Technologies Ltd. (ISTL) entered into a strategic agreement with Dutch-Bangla Bank Limited (DBBL) on October 12, 2015, to facilitate bill payment services via DBBL's mobile banking platform. ISTL developed a secure, end-to-end online system for DBBL to enable seamless collection of service fees through mobile banking, internet banking, and counter-based services. The system is primarily used for collecting government-related service charges, including fees for NID card correction, renewal, reissuance, and verification services, as mandated by the Bangladesh Election Commission. The Responsibilities of ISTL included Development, operate, and maintenance of the software infrastructure, ensure integration with DBBL's mobile banking services, provide 24/7 support, system upgrades, and regulatory compliance, Handle customer data validation and training for DBBL personnel.</p> <p>This collaboration reflects ISTL's commitment to advancing digital financial services and e-governance in Bangladesh through secure and innovative technology platforms.</p>
Total Man-Month	24